



2 Year Electric Fire Warranty

This warranty applies to our Lectro and Phantasy Electric Inset Fires.

First 12 months

All of our Lectro and Phantasy electric inset fires come with a statutory 1 year guarantee as standard covering parts.

Two Year Warranty

The two year guarantee is only applicable to purchases made through an authorised Capital Fireplace stockist.

Terms and Conditions

For all fires purchased, the 2 year guarantee commences from the date of purchase, provided that the following terms and conditions are adhered to:

- For any claim to be made within the 2 years from date of purchase you will be required to provide us with proof of purchase.
- Purchase(s) must be made through an authorised stockist.
- The appliance must be serviced by a qualified person 12 months from date of purchase.

Please note:

All consumable items such as any ceramics including; coals, pebbles, embers, logs and light bulbs are not covered by the 2 year guarantee.